RECEIVED **CENTRAL FAX CENTER**

Ø 002/013

MAY 1 0 2006

PATENT Atty. Dkl. No. WEAT/0042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Confirmation No.:

James Longbottom

Group Art Unit: 3626

Serial No.: 09/668,785

September 22, 2000

2355

Examiner: Vanel Frenel

Filed:

For: METHODS AND APPARATUS

FOR INTERACTIVE

COMUNICATION WITH SERVICE

AND SUPPORT PERSONS

Customer No. 36735

MAIL STOP RCE Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office on May 10, 2006.

Signature

Kenvon Y. Ripple

Typed or Printed Name

Registration No., if applicable

(713) 623-4844 Telephone Number

Dear Sir:

REQUEST FOR CONTINUED EXAMINATION (RCE) (WITH PETITION FOR ONE MONTH EXTENSION), SECOND RESPONSE TO FINAL OFFICE ACTION DATED JANUARY 19, 2006, AND RESPONSE TO ADVISORY ACTION DATED APRIL 7, 2006

In response to the Final Office Action dated January 19, 2006, having a shortened statutory period for response set to expire on April 19, 2006, and the Advisory Action dated April 7, 2006, Applicants herewith request continued examination. Applicants herewith petition the Director of the United States Patent and Trademark Office to extend the time for reply to the Final Office Action dated January 19, 2006 for one month from April 19, 2006 to May 19, 2006. The Director is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP the fee of \$790 for an RCE and \$120 for a one-month extension of time and for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. Remarks/Arguments begin on page 11 of this paper 05/11/2006 MBINAS 00000037 200782

01 FC:1801

790.00 DA

09668785 Page 1

461835_1

120.00 DA 02 FC:1251